

SANJAY KAIRAM

RESEARCH / DATA SCIENTIST

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PROFESSIONAL SUMMARY

Social Computing, Statistical Modeling, Information Visualization, Data Mining, HCI

Research and Data Scientist with deep academic and industry experience (8+ years) applying a unique mix of quantitative and qualitative methods to analysis of user behavior in a variety of social and content-sharing platforms. Passionate advocate for user-centered product design. Strong communicator with extensive experience translating complex findings for technical and non-technical academic and industry audiences. My dissertation research explored challenges and practices around *selective sharing*, along with algorithmic techniques to help users scale their self-disclosure practices to large collections of multimedia content.

EDUCATION

- 2016 **STANFORD UNIVERSITY**, STANFORD, CA
PhD, Computer Science (Advisor: Jeffrey Heer)
Dissertation: Understanding and Supporting Selective Sharing
- 2006 **STANFORD UNIVERSITY**, STANFORD, CA
Master of Arts, Philosophy (Advisor: Marc Pauly)
- 2006 **STANFORD UNIVERSITY**, STANFORD, CA
Bachelor of Science, Mathematics [Minor in Symbolic Systems]

INDUSTRY EXPERIENCE

- 2016 **TWITCH / AMAZON**, SAN FRANCISCO, CA
- PRESENT *Data Scientist, Discovery Products*
- Data Science lead for all live video discovery products (e.g. Pulse, Browse, and Recommendations).
 - Led key research projects driving product strategy and design for Pulse, a newsfeed currently serving personalized recommendations for live and recorded video content to millions of Twitch viewers.
 - Currently managing a cross-functional team of 5 researchers conducting segmentation of existing Twitch viewer base according to attitudinal, behavioral, and topical-interest differences. This work will serve as the basis for the 2018 company-wide marketing strategy.
 - Worked with CEO and individual product managers across business units to develop a unified metrics and reporting structure for summarizing product efforts. Developed a causal inference model for estimating impact of individual product efforts on sitewide viewer engagement.
 - Supported development of 2018 Twitch strategic plans through time-series modeling to forecast growth in viewer engagement across regions and content types based on historical data.

RESEARCH EXPERIENCE

- 2010 **STANFORD UNIVERSITY**, STANFORD, CA
- 2016 *Research Assistant, Human-Computer Interaction Group*
- 2015 **YAHOO! LABS**, SAN FRANCISCO, CA
- 2016 *Academic Contractor, HCI Research Group*
- 2015 **YAHOO! LABS**, SAN FRANCISCO, CA
Research Intern, HCI Research Group, with David Ayman Shamma and Jofish Kaye

- 2013 **MICROSOFT RESEARCH (MSR)**, REDMOND, WA
Research Intern, with Nathalie Riche
- FACEBOOK**, MENLO PARK, CA
Research Intern, Data Science, with Daniel Merl
- 2012 **MICROSOFT RESEARCH (MSR)**, REDMOND, WA
Research Intern, with Susan Dumais, Meredith Ringel Morris, & Jaime Teevan
- 2011 **GOOGLE, INC.**, MOUNTAIN VIEW, CA
UX Research Intern, with Michael J. Brzozowski, Ed H. Chi, & David Huffaker
- 2008 **PALO ALTO RESEARCH CENTER (PARC)**, PALO ALTO, CA
 -2010 *Research Assistant*, with Peter Pirolli, Ed H. Chi, & Gregorio Convertino
- 2004 **STANFORD UNIVERSITY**, STANFORD, CA
Research Assistant, STAR (Space, Time, & Action Research) Lab, with Barbara Tversky

REFEREED PUBLICATIONS

Conference Papers

- 2016 **Kairam, S.**, Kaye, J., Guerra-Gómez, J.A., & Shamma, D.A. (2016): Snap Decisions? How Users, Content, and Aesthetics Interact to Shape Photo Sharing Behaviors. *CHI 2016: ACM Conference on Human Factors in Computing Systems*. [23% acceptance rate].
- Guerra-Gómez, J.A., Boulanger, C., **Kairam, S.**, & Shamma, D.A. (2016): Identifying Best Practices for Visualizing Photo Statistics and Galleries Using Treemaps. *AVI 2016: ACM Conference on Advanced Visual Interfaces*. [26% acceptance].
- Kairam, S.** and Heer, J. (2016): Parting Crowds: Characterizing Divergent Interpretations in Crowdsourced Annotation Tasks. *CSCW 2016: ACM Conference on Computer-Supported Cooperative Work and Social Computing*. [25% acceptance].
- 2015 **Kairam, S.**, Riche, N.H., Drucker, S.M., Fernandez, R., & Heer, J. (2015): Refinery: Visual Exploration of Large, Heterogeneous Networks through Associative Browsing. *EuroVis 2015: Eurographics Conference on Visualization*. [32% acceptance]
- 2013 **Kairam, S.**, Morris M.R., Teevan, J., Liebling, D., & Dumais, S. (2013): Towards Supporting Search over Trending Events with Social Media. *ICWSM 2013: AAAI Conference on Weblogs and Social Media*. [21% acceptance]
- Best Paper Honorable Mention**
- 2012 **Kairam, S.**, MacLean, D., Savva, M., & Heer, J. (2012): GraphPrism: Compact Visualization of Network Structure. *AVI 2012: ACM Conference on Advanced Visual Interfaces*. [28% acceptance]
- Kairam, S.**, Brzozowski, M., Huffaker, D., & Chi, E.H. (2012): Talking in Circles: Selective Sharing in Google+. *CHI 2012: ACM Conference on Human Factors in Computing Systems*. [23% acceptance]
- Kairam, S.**, Wang, D.J., & Leskovec, J. (2012): The Life and Death of Online Groups: Predicting Group Growth and Longevity. *WSDM 2012: ACM Conference on Web Search and Data Mining*. [21% acceptance]
- 2010 Bernstein, M.S., Suh, B., Hong, L., Chen, J., **Kairam, S.**, & Chi, E.H. (2010): Eddi: Interactive Topic-Based Browsing of Social Status Streams. *UIST 2010: ACM Symposium on User Interface Software and Technology*. [18% acceptance]

Convertino, G., **Kairam, S.**, Hong, L., Suh, B., & Chi, E.H. (2010): Designing a Cross-Channel Information Management Tool for Workers in Enterprise Task Forces. *AVI 2010: ACM Conference on Advanced Visual Interfaces*. [20% acceptance]

Hong, L., Convertino, G., Suh, B., Chi, E.H., & **Kairam, S.** (2010): FeedWinnower: Layering Structures over Collections of Information Streams. *CHI 2010: ACM Conference on Human Factors in Computing Systems*. [22% acceptance]

Journal Articles

2013 Pirolli, P., & **Kairam, S.** (2013): A Knowledge Tracing Model of Learning from a Social Tagging System. *The Journal of User Modeling and User-Adapted Interaction (UMUAI) [Special Issue on Personalization in Social Web Systems]*, 23 (2-3): 139-168.

2013 James Chen Annual Award for Best UMUAI Paper

2010 Evans, B.M., **Kairam, S.**, & Pirolli, P. (2010): Do Your Friends Make You Smarter? An Analysis of Social Strategies in Online Information Seeking. *Information Processing & Management (IP&M)*, 46 (6): 679-692.

Posters, Panels, & Workshop Papers

2016 **Kairam, S.** (2016): Social Sharing at Scale. In *Proceedings of the Doctoral Colloquium of CSCW 2016*. (February 2016)

2014 **Kairam, S.** (2014): Work in Progress: Degree-of-Interest Based Visual Exploration of Heterogeneous Networks. In *Proceedings of the Graduate Symposium of DIAGRAMS 2014*. (July 2014)

2012 Bernstein, M., Cosley, D., DiSalvo, C., **Kairam, S.**, Karger, D., Kriplean, T., Lampe, C., Mackay, W., Terveen, L., Wobbrock, J., & Yardi, S. (2012): Reject Me: Peer Review and SIGCHI. *CHI 2012 SIG* (May 2012)

2010 Bernstein, M., **Kairam, S.**, Suh, B., Hong, L., & Chi, E.H. (2010): A Torrent of Tweets: Managing Information Overload in Online Social Status Streams. In *Proceedings of the 2010 CHI Workshop on Microblogging: What and how can we learn from it?* (April 2010)

Convertino, G., **Kairam, S.**, Chi, E.H., Grasso, A., Pirolli, P., Stricker, T., & Bascaran, E. (2010): Designing for Learning Communities in a Large Enterprise. *Proceedings of the 2010 CSCW Workshop on Collective Intelligence*. (February 2010)

2009 Convertino, G., Stricker, T., **Kairam, S.**, Pirolli, P., Chi, E.H., Stricker, T., & Bascaran, E. (2009): Learning Communities in a Large Enterprise. *TEL-CoPs 2009: Proceedings of the 3rd Int'l Workshop on Building Technology Enhanced Learning Solutions for Communities of Practice*. (September 2009)

Evans, B.M., **Kairam, S.**, & Pirolli, P. (2009): Exploring the Cognitive Consequences of Social Search. *Extended Abstracts of CHI 2009: Works-in-progress*. (May 2009)

2nd Place, CHI Student Research Competition

AWARDS

2013 **Best Paper Honorable Mention**, AAAI ICWSM 2013

James Chen Best Paper Award, UMUAI 2013

Finalist, Facebook Fellowship

2012 **Finalist, Facebook Fellowship**

2009 **2nd Place, Student Research Competition**, ACM CHI 2009

2006 **Stanford Asian-American Award for Performing Arts**

ACADEMIC SERVICE

Chair

- 2018 ACM CSCW *Web Co-Chair*
- 2016 ACM CHI *Workshop Chair*

Program Committee

- 2017 AAAI ICWSM
- 2015 AAAI ICWSM, ACM CHI *Works-in-Progress*
- 2014 ACM CHI *Works-in-Progress*
- 2013 AAAI ICWSM
- 2012 ACM CHI *Video Showcase*
- 2011 ACM CHI *Video Showcase*

Reviewer

- 2018 ACM CHI
- 2017 ACM CHI, Graph Diagrams, IEEE Transactions on Learning Technologies
- 2016 ACM CSCW, MobileHCI
- 2015 ACM CHI, ACM CSCW, ACM UIST, IEEE InfoVis, EuroVis, PacificVis, IEEE TVCG
- 2014 ACM CSCW, ACM CHI, IEEE InfoVis, EuroVis, PacificVis, MobileHCI, ACM TOCHI
- 2013 ACM CSCW, AAAI ICWSM, ACM CHI *WIP*, ACM UIST, ACM UIST *Demos*
- 2012 IEEE InfoVis, ACM DIS, APCHI, IJCAI, ACM CHI *WIP*
- 2011 IJCAI, MobileHCI, ACM CHI *WIP*
- 2010 ACM CHI *WIP*

LEADERSHIP

- 2017 *Organizer*, Twitch Cares
- 2014-16 *Organizer*, Stanford HCI Group Lunch
- 2010-15 *Editor*, CrowdResearch.org Blog (Follow the Crowd)
- 2009-10 *Organizer*, PARC Interdisciplinary Data Lunch
- 2009 *Event Coordinator*, Workshop on Technology-Mediated Social Participation

TEACHING

- 2014 **INTRODUCTION TO HCI DESIGN (CS 147)**, STANFORD UNIVERSITY
Head Teaching Assistant, for Professor Michael Bernstein
- 2011 **DATA VISUALIZATION (CS 448B)**, STANFORD UNIVERSITY
Teaching Assistant, for Professor Jeffrey Heer

PRIOR INDUSTRY EXPERIENCE

- 2007 **DELOITTE CONSULTING**, SAN FRANCISCO, CA
Business Technology Analyst
- 2006 **GOOGLE, INC.**, MOUNTAIN VIEW, CA
Support Engineer & Process Analyst